

When I Work pays for itself in the first week

The problem

Vroom spent 8–10 hours every week managing shifts for 100 drivers in a spreadsheet.

The solution

Use When I Work to forecast labor needs and capture updates all in one place. Now, the Vroom team spends less than an hour on scheduling every week.



Time to
schedule for
the week

< 1 hour



David Harvey
Chief Operations Officer

Vroom, a restaurant marketing company that partners with local drivers and over 300 restaurants, was constantly falling behind on scheduling and losing driver updates through phone calls and emails. Using a spreadsheet to manage shifts for 100 drivers took too long and the team spent too much time managing the changes.

FAVORITE FEATURE



SCHEDULING

David switched to When I Work and now his team is able to forecast labor needs based on demand. All time off requests and communication is managed through the system, so the team is now free to help the business grow. Instead of 8–10 hours a week, employee scheduling now takes less than an hour and the team is happier and more productive—developing new sales strategies for growth and providing excellent customer service.

