

Reduce no-shows and increase accountability with better employee scheduling

The problem

Schedule instability increased staff no-show rates and impacted the bottom line.

The solution

Use When I Work to make scheduling faster, more reliable, and enable employees to easily see shift changes.



Reduction in no-shows 3 times

Time savings on scheduling 10 times

FAVORITE FEATURE



AUTO-SCHEDULING



Dalton Worley
Managing Partner

Rent-A-Prep, an event staffing company in Houston, Texas, struggled with creating and managing event schedules in Google and Excel. Dalton spent 10 extra hours every week calling, texting, and scheduling team members. The constantly-changing schedule increased staff no-show rates and started to impact the bottom line.

After implementing When I Work, Rent-A-Prep saw no-show rates go from 30% to just 10%. With automatic notifications for shift changes, advanced visibility into future schedules, and the ability to swap shifts, his team became accountable and more engaged.

“Auto-Scheduling is helping me schedule even better by giving employees a fair share of shifts every week, which leads to a more accurate and consistent schedule for our business.”

Dalton’s own time spent scheduling went from 10 hours per week to just 10 minutes now that he uses Auto Scheduling. Open shifts are automatically assigned to the most qualified team members who are available, doing all the work for him.

